

Rifas Raja

IFS Techno-Functional Consultant – 10+ Years Of ERP Experience

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Professional Summary

Seasoned IFS Techno-Functional Consultant with over 7 years of experience, currently working at Culligan since 2018. Demonstrated expertise in PL/SQL development, data migration, reporting, integration projects, and functional consulting. Proficient in IFS ERP, Oracle, Power BI, and data tools. Strong ability to bridge the gap between business needs and technical solutions with a hands-on approach to implementation, troubleshooting, and end-user support.

Key Skills

- IFS Technical Development (CRIM)
- Data Migration & Analysis.
- Functional Consulting (SCM, Maintenance, Manufacturing, Finance and HR).
- Integration (Salesforce, LIMS, APIs, Dell Boomi)
- Tools: Crystal Reports, SSIS, SSAS, Power BI, Oracle, Visual Studio, Dell Boomi.
- Business Intelligence & Data Warehousing
- Incident & Change Management (ServiceNow).

Skills

- SQL
- PL/SQL
- Toad
- BI

Employment History

2018 - Present

Present

ERP Analyst | Culligan | Dubai

Projects

- End-to-End IFS Implementation.
- IFS Version Upgrade (Apps 9 to Apps 10).
- Implementation of IFS WADACO and IFS MWO.
- Implementation of Dell Boomi Integrations.
- Implementation of Data Warehousing and power BI

Technical Consultant:

- Developed and modified PL/SQL packages, order reports, and quick reports.
- Designed and maintained custom reports using IFS Report Designer, Crystal Reports and IFS Business Analytics reports.
- Built data migration scripts using Excel interfaces and PL/SQL within IFS.
- Created custom objects, menus, events, tabs, and roles/permission sets to meet business requirements.
- Monitored Background Jobs, Batch queue Configuration, Debug & resolved bugs in IFS application.

Integrations:

- Integrated IFS ERP with Salesforce CRM using Dell Boomi.
- Integrated IFS ERP with Labware LIMS using Oracle Gateway.
- Integrated IFS ERP with Sharepoint using IFS Connect.

Functional Consultant:

- Provided consulting across all IFS modules like Supply Chain Management, Maintenance, Manufacturing, Finance and HR.
- Experienced in gathering business requirements, writing functional and technical specifications, and configuring applications to meet organizational needs.
- Conducted end-user training, unit testing, and user support.

Data Analyst:

- Designed complex SQL queries to manipulate large data sets.
- Built dashboards and on-demand reports using Power BI.
- Developed ETL packages in SSIS and cubes in SSAS with MDX queries.
- Implemented dimensional models (Star & Snowflake schemas).

2014 - 2018

4 Years

- Managed installations for SQL Server, Power BI gateways, and other data tools.

Senior Programmer | AI Mulla Group | Fujairah

- Led the design, development, and optimization of Oracle-based enterprise applications, ensuring high performance, scalability, and maintainability.
- Developed complex PL/SQL procedures, functions, packages, and triggers to support business-critical processes across finance, supply chain, and manufacturing domains.
- Customized and enhanced existing Oracle ERP modules to align with evolving business requirements and improve user experience.
- Collaborated with functional consultants, business analysts, and end users to gather requirements and translate them into technical solutions.
- Designed and implemented data migration strategies, ensuring data integrity and smooth transition during system upgrades or rollouts.
- Created reusable components, optimized SQL queries, and applied performance tuning techniques to reduce processing time and improve system efficiency.
- Participated in code reviews, system testing, and deployment activities, ensuring quality and compliance with development standards.
- Provided mentorship and technical guidance to junior developers and supported knowledge sharing across the development team.
- Delivered ongoing maintenance and support for Oracle applications, resolving issues and implementing enhancements based on business needs.

2011 - 2014

3 Years

Oracle Developer | Roadmap IT Solution | Chennai

- Proficient in **Oracle Forms and Reports** development for creating robust and user-friendly enterprise applications.
- Skilled in writing **complex SQL queries** for efficient data retrieval and manipulation.
- Experienced in using **PL/SQL collections, REF cursors, BULK COLLECT**, and **Oracle-supplied packages** to optimize performance and manage large data sets.
- Expertise in designing and developing **stored procedures, packages, triggers, views, and indexes** to support business logic and improve database performance.
- Actively involved in **debugging and resolving application issues**, ensuring stability and user satisfaction.
- Successfully **handled end-to-end project responsibilities**, including front-end user interface design and back-end relational database architecture and development.

Education

2006 - 2010

4 Years

Batchelor of Engineering in IT | Annamalai University | Chidambaram
